



Update on Airline points programs

The year is quickly heading to the close, the holiday parties are hopping, and the eggnog is flowing. Yet there is the nagging suspicion that something was still left undone. Before you check out for the year make sure to redeem your soft dollar program points.

As we mentioned in a [prior best practice](#), each airline has a discount program that allows for companies to accumulate miles akin to a frequent flyer program. In our experience the points in these programs are excellent items to convert to tickets, lounge passes, or drink coupons to use for holiday party giveaways.

Check now and see if there are any set to expire at the end of the year. The process is simple and only takes a couple of minutes. Here are some frequently asked questions:

Who can redeem your points?

An authorized representative or the company contact designated by the company is the only individual authorized to request rewards for the company. Redeemed awards will be sent to the authorized representative only.

How quickly will I get my award?

With American and Delta you receive an email within minutes of making the request. With United you will receive your award within 14 business days.

How long is my award valid for?

Awards are valid 1 year from the issue date.

Log in information for the various programs:

- **United Airlines:** <https://unitedperksplus.united.com>
- **Delta Airlines:** <https://skybonus.delta.com>
- **American Airlines:** <https://www.businessextra.com>

Need help managing these programs? Casto can help. Contact your account manager for more information.

Carol Sinnott
Account Manager

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